

# MA'ALAEA BANYANS HOUSE RULES & GUEST INFORMATION



*To help make your stay at the Ma'alaea Banyans more enjoyable, please take a few minutes to read this guide. We ask for your kokua (help) maintaining the "Aloha Spirit" while staying at our condo.*

**LOBBY HOURS** 7:30 am until 9:00 pm

**FRONT DESK HOURS** 9:00 am until 5:00 pm Monday through Friday

**CHECK-IN TIME** 3:00 pm (Early check-in must be prearranged in advance due to cleaning schedules) After hours check-in will be used with the aid of a lock box, which is located next to the elevators. If you will be arriving on a weekend or after lobby hours, please let us know. You will be given a code number to access the box. Your unit number is #410, in case there are other keys in the box.

**CHECK-OUT TIME** 11:00 am (Please be prompt, late check-out must be approved and arranged in advance) Our housekeeper only has 4 hours to completely clean and ready the unit for our next guests. The key drop is at the front desk in a basket and also to the left of the lobby doors.

**PHONE NUMBER** Your unit has a local access telephone number, with the ability to receive incoming calls from family and friends on the mainland. The number is: **808-244-6999**

**PARKING** **Back-in parking is not allowed**, please park face in! Each unit is limited to two (2) vehicles (including motorcycles). All guest vehicles must be registered with Reception Manager and have a "Guest Permit" displayed on the dashboard while parking in the Ma'alaea Banyans parking lot. Unfortunately, there are only up to four (4) parking spaces available for all visitors of residents and guests at Ma'alaea Banyans. If you have visitors and the guest spots are all taken when they arrive, then they will have to park out along the street.

**QUIET HOURS** Are from 10:00 pm until 8:00 am. At all times, please be considerate of others when adjusting the volume on Televisions, Radios, CD Players, etc.

**POOL & JACUZZI** Pool Hours are 9:00 am to 9:00 pm.  
Jacuzzi hours are 2:30 pm to 9:00 pm (the temperature of the Jacuzzi will be set between 100° to 102° F). For your safety and enjoyment, we ask that you observe the following:

- Please, NO running, cannon balling, diving or playing "Marco Polo"
- Use plastic containers only – Please, no bottles or glass permitted in the pool area!!!
- Deck chairs cannot be reserved and must remain in the pool area or on the lawn
- Only portable audio equipment with headphones may be used
- Ball playing and excessive rough housing is not permitted in the pool
- Please remove suntan oil and sand at the shower, prior to using the pool or Jacuzzi
- Any non-swimmer must be accompanied by a competent swimmer at all times
- Children MUST be accompanied by an adult

**LAWN AREA ACTIVITIES** - should be limited so that they do not disturb others and do not damage grass or vegetation. The Resident Manager is responsible for monitoring and enforcement. Please be considerate of others and observe the posted quiet hours when it is late and you are outside at the pool or bar-b-que areas.

**CHEMICALS/SOAPS** - Unclogging chemicals like Drano or Liquid Plumber are not to be used in any unit. These chemicals cause imbalances in the septic system and can shut down the septic system. The clothes washers in your unit are not full size. Please use less soap than you would normally use at home.

**FOOD** – Please do not leave garbage, open food or dirty dishes inside or outside your unit, as that will attract insects or feral animals.

**GARBAGE CHUTES** - are across from unit numbers x09 and x10 on the upper floors. The first floor garbage room, located to the left of the front entrance, has bins for recycling glass, plastics and aluminum. The doors to the chutes and garbage room will be locked from 9:00 pm to 8:00 am. Please help us keep Maui beautiful.

**LANAI RAILINGS** – Please do not hang towels, bathing suits or any other items out to dry. Besides being unsightly, they will probably be blown away by the Maui trade wind breezes.

**CHILDREN UNDER 12** - must be accompanied by an adult in the pool area and in the elevator at all times. They are not allowed in the Jacuzzi at any time. Running and playing in the halls and stairwells is not permitted.

**BAR-B-QUE GRILLS** - are located east of the pool area. The grills are equipped with gas, so no charcoal is required or permitted. Please brush off the grill and clean up the area when you're through, so as not to attract animals. Also, please be sure to shut off both gas control knobs when finished cooking. No other common areas may be used for cooking. It is also against the Hawaii State Fire Code to barbecue on your lanai or within 15 feet of the building.

**UNIT REPAIRS** – In the unlikely event that you encounter any maintenance difficulties (Washer flooding, toilet back-up, etc.) during normal business hours, please call the Front Desk at 808-242-1768 or 808-280-3597. If your emergency occurs in the evening or on the weekend, the Resident Manager's emergency contact numbers are 808-242-8505 or 808-214-3080. Please also feel free to call the unit owners: Joe & Karen Dorsey at 800-311-MAUI (6284), but remember the 5 or 6 hour time difference depending on the time of year. If it is noon on Maui it is 5 or 6 PM in Florida.

**SKATEBOARDING & /ROLLER BLADING** - are not permitted anywhere on the property.

**SURFBOARDS & SAILBOARDS** - must be stored on car racks or inside your unit. They cannot be kept on the lanais or in the hallways. They will probably be blown off the lanai with the trade winds, injuring persons or property below.

**MAIL DELIVERY AND PICKUP** is approximately 2:30 PM, Monday through Saturday. The outgoing mail drop is located at the front desk. For guest mail, please call the Reception Manager during office hours. The mailing address for overnight couriers is: Your name, c/o Front Desk, Ma'alaea Banyans, 190 Hau'oli Street, Wailuku, HI 96793

**ANIMALS - PETS** – Pets are not allowed anywhere in the building or on the grounds. Please do not feed or leave food out for any wild animals (including birds or cats) which may stray onto the property.

**CAR ALARMS** - If a guest's car has a false alarm during the day, during "quiet hours" or when the owner is not on property, the alarm will be disabled and should be repaired immediately.

**PARTIES** - If a guest at the Banyans wishes to hold a party in the common areas for 10 or more persons, including non-residents, a sponsor request should be submitted in writing to the Board of Directors through the Unit Owner and Resident Manager for approval, at least one (1) month in advance. This request must include sponsor's name and unit, event date and time, description, purpose, and activities, including any plans for food/beverage/catering and for music of any type. Amplified music is not allowed at any time in the common areas.

**LOST KEYS** - Guests who lose or fail to return their unit and/or pool gate keys will be subject to a \$25.00 fee, for each key replaced.

*Whew!! It seems like there are lots of rules and regulations if you stay at the Banyan's, but please do not fear or let them intimidate you. These are written to help everyone get along when you arrive. Treat them as guidelines and as a reference source, which is all they are meant to be. Have a wonderful stay – we know you have a choice in lodging, and we appreciate the fact that you chose to stay with us!!!!*

Aloha,  
Karen and Joe Dorsey